



JOB DESCRIPTION

TITLE: LIFEGUARD
DEPARTMENT: Operations
Reporting to: Operations Manager/Shift Manager/General Manager
LOCATION: Revel Surf, Mesa, AZ
SALARY: To commiserate with experience

SUMMARY: A Revel Surf lifeguard is responsible for the general supervision and safety of patrons by preventing and responding to injured guests and/or guests in distress. They will serve as a representation of our resort to a large subset of our guests. As such, a successful candidate will be personable, guest focused, and display exceptional communication skills

Tryouts: Candidates are required to complete Revel Surf Lifeguard Testing process.

Location: Hosted at Revel Surf Park 4503 S. Power Rd. Mesa, AZ 85212

Date/Time:

This testing process will consist of

- 20 question written test. Material covered: 10 Basic Life Support EMS questions, 5 Customer Service questions, 5 water/ surf knowledge questions.
- Physical Test:
 1. Jump from 25' cliff and retrieve object from bottom of 16' pool.
 2. Run Swim Run- length of beach, along outside of lagoon, beach run
 3. Sprint Swim in operating waves.
- Interview:

Candidates will be given an interview time based on completion of written and physical test.

ESSENTIAL FUNCTIONS BUT NOT LIMITED TO:

- Must be able to work in an outside environment.
- Successful candidate will be personable, guest focused, and display exceptional communication skills
- Ensure Total Safety of Guests in your Zone
- Respond and provide care for guests that are in distress or injured
- Enforce all Revel Surf Park rules, regulations and policies
- Maintain the highest standards of safety possible providing a safe, fun and clean environment

- Go above and beyond to meet and exceed guest expectations
- Keep a clean work area that is free of trash and debris
- Monitor and maintain control over queue areas, towers and water
- Take appropriate steps in the event of a shutdown due to maintenance, weather or other unforeseen conditions
- Perform daily opening, operating and closing procedures
- Operate Wave maker and Unit Wave.
- Oversee skate park operations
- Operate Surf Rental equipment.
- Perform closing/opening duties upon park closure/opening such as; pick up trash, straighten and reset deck chairs, return all rental boards and rental equipment to the designated storage location
- Maintains a safe, sanitary, and presentable work area.
- Attends all scheduled employee meetings.
- Affluent knowledge of all events and amenities of Revel Surf.

QUALIFICATIONS

- Age 16 or older
- Excellent multi-tasking skills
- Ability to work effectively with supervisors and co-workers and with minimal supervision
- Ability to communicate and work effectively with supervisors and co-workers in a high-volume setting
- Flexible schedule, able to work weekends and holidays/days and nights.
- Strong customer service skills
- CPR and AED certified (Revel Surf to provide certifications)

EDUCATION AND/OR EXPERIENCE

- Lifeguard experience preferred
- Strong verbal communications skills for the position.

WORK ENVIROMENT

- Outdoors
- **Interior Work Areas-** Register/ Rental Equipment
- **Exterior Work Areas-** may have extreme temperatures depending on weather condition.