



JOB DESCRIPTION

Title:	Retail Associate
Department:	Retail
Reporting to:	Executive Admin/General Manager
Location:	Revel Surf Mesa AZ
Salary:	Position is Hourly. Holidays, weekdays, weekends, and nights required.

SUMMARY

Revel Surf Park is seeking enthusiastic and customer-focused Retail Associates to join our dynamic team. As a Retail Associate, you will be the face of our surf shop, providing exceptional service to our guests and ensuring they have an unforgettable experience. Your role will involve assisting customers with product selection, maintaining an organized and appealing store environment, processing transactions, and sharing your passion for surfing and surf culture. Ideal candidates are friendly, energetic, and knowledgeable about surfing gear and trends. If you're stoked about surfing and thrive in a fun, fast-paced environment, we want you!

RESPONSIBILITIES

ESSENTIAL FUNCTIONS BUT NOT LIMITED TO:

- Performs activities associated with selling, stocking and ordering merchandise in the store
- Assists customers in locating merchandise and answering a variety of questions concerning general merchandise; demonstrates use of merchandise upon request
- Stocks shelves and tables with merchandise; keeps merchandise orderly and neat in appearance
- Calculates prices and tax on merchandise selected by customer using cash register; accepts payment following established procedures for different types of transactions; makes change; issues sales receipt; calculates discounts when appropriate
- Stamps or attaches price tag/security tags on merchandise and/or checks tagged prices to verify accuracy referring to price list
- Fills out specific forms to process transactions or special orders such as refunds
- Checks inventory periodically to obtain reorder information to replenish stock; informs Operations staff member of product needs
- Checks inventory listing with actual inventory on shelf and reports discrepancies to supervisor
- Assists in setting up promotional displays; makes signs or arranges merchandise on counters or tables to promote sales

- Keeps sales floor and stock area neat and orderly; light cleaning as needed

QUALIFICATIONS

- An experienced selling professional able to generate sales through relationship building with clients and the community
- Ability to build, manage and utilize a client list to increase sales
- A keen understanding of the importance of Customer Service
- A self-motivated, self-starter with the ability to perform daily tasks with little supervision
- Excellent PR skills
- Positive attitude, great enthusiasm for the brand and outgoing personality
- Effective verbal and written communication skills
- Ability to work in a team environment and assist others
- Ability to walk, lift, twist, bend, reach, and handle food products on frequent basis
- Demonstrate ability to work at a fast pace while standing for long periods of time
- Ability to work flexible hours, including weekends and holidays

DESIRED EDUCATION AND/OR EXPERIENCE

- Prior Retail or customer service experience preferred.
- Knowledge of surfing and surf-related products preferred but not necessary, willing to learn and become an expert in surf knowledge required.
- There are no formal educational requirements for this position

WORK ENVIRONMENT

- **Lively Atmosphere:** Immerse yourself in vibrant surf culture.
- **Outdoor & Indoor Settings:** Work in both the outdoor surf park areas and indoor retail shop.
- **Dynamic & Fast-Paced:** Enjoy engaging, varied tasks every day.
- **Diverse Interaction:** Connect with guests of all surfing levels.
- **Team-Oriented:** Collaborate with a passionate and supportive team.
- **Flexible Hours:** Work schedules include weekends and holidays.
- **Growth Opportunities:** Advance your career within the surf industry.

Join us at Revel Surf, where every day brings new adventures and opportunities!